



# Washington County Transit FIXED-ROUTE SERVICE FAQ

240-313-2750

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www.washco-md.net

## ***Where is fixed-route bus service provided?***

Service is provided to Funkstown, Halfway, Long Meadow, Maugansville, Robinwood, Smithsburg, Valley Mall, Williamsport, and throughout the city of Hagerstown.

## ***When is the service available?***

Service is available Monday - Friday, 6:00 AM – 9:15 PM and Saturday, 7:45 AM – 9:15 PM.

## ***What days is Washington County Transit closed?***

We are closed on Sunday and the following holidays: Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Day, and New Year's Day. Modified service is available on Christmas and New Year's Eve.

## ***Where does the bus stop?***

WCT buses will stop at most named street corners along their regular route. Simply raise your arm and indicate your desire to board. Please have your fare ready.

## ***How do I let the driver know that I need to get off the bus?***

Just before you reach your stop, pull the cord located above the window to let the driver know you wish to disembark. Buses will stop at most street corners.

## ***Will I have to pay again if I need to change buses?***

It may be necessary to ride two different buses to get to your destination. If this is the case, when you depart the first bus, ask the driver for a transfer. When you board the 2nd bus, use your transfer in place of another fare. Transfers are issued and redeemed only at the Transfer Center or at a substitute location authorized by WCT – restrictions apply. Transfers are good for one (1) hour but are not guaranteed.

## ***How accurate are the scheduled times?***

Scheduled times are approximate. Please be at designated locations 5 minutes before times listed. Have your fare ready before you board the bus.

## ***How do I pay for my fare?***

When paying with cash, exact change is required. Fareboxes take U.S. dollar bills and coins. There are numerous reduced-fare tickets and monthly passes available from the WCT office located at 1000 West Washington Street, Hagerstown, MD 21740.

***In order to receive a reduced fare, you must show proper ID.*** Acceptable types of ID are State issued ID cards, Medicaid/Medicare cards, student ID and WCT.

## ***How much do children pay to ride the bus?***

Children under the age of five (5) are permitted to ride free as long as they are under the supervision of a paying adult. Children under the age of twelve (12) may not ride the bus alone.

## ***How much does it cost?***

### **FARES**

Adult (18-59) .....	\$1.25
Senior (60+)/Disabled (valid I.D. required)	\$ .95
Off-Peak (valid I.D. required)	\$ .60
Medicaid/Medicare (valid I.D. required) ....	\$ .95
Off-Peak .....	\$ .60
Student (valid I.D. required) .....	\$ .85
Children (under 5) .....	FREE

